



Prudential Arizona Properties
 3701 East Baseline Road, Suite F 102
 Gilbert, AZ 85234
 Bus 480 467-4900 Fax 480 467-4950

July 11, 2008

Security Mortgage
 7025 E Greenway Parkway, Ste. 100
 Scottsdale, AZ 85254

Dear Mark and Team,

I recently had the pleasure of working with a young couple on the purchase of their first home. When they requested a lender referral, I confidently referred them to the Mark Taylor Team. As first time homebuyers, they were inexperienced and had many questions. I strongly felt you would be their best choice and was delighted when they chose you and your team.

After visiting many available properties, they selected their dream home. However, their spirits were dampened as this particular property was a short sale. In spite of the realization that they were potentially facing 3-6 months of frustrating delay with the possibility of still receiving a negative outcome, they chose to proceed.

Mark, I cannot thank you enough for your efforts on our clients' behalf. In every difficult transaction, there is a pivotal turning point where it either proceeds or deteriorates. Our turning point occurred when you intervened on our buyer's behalf and successfully negotiated an agreement with the seller's lender. Without doubt, your knowledge, expertise, and negotiating skills saved this transaction.

Anticipated issues and concerns presented themselves the day before close of escrow and the transaction was once again placed in jeopardy. After consulting with all parties involved, including the brokers from both the listing and selling companies, we were at a stalemate and it appeared the deal would fall apart at the last minute. You once again came to the rescue. You provided critical information and gave me invaluable advice. Taking full advantage of your expertise, I was able to negotiate through the stalemate and we successfully closed escrow.

Mark, you saved this transaction not once, but twice! It was successful because of your personal attention and willingness to serve this client well above and beyond what was expected. You and your Team have done an outstanding job. I will never hesitate to highly recommend the Mark Taylor Team.

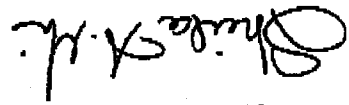
The new homeowners are eagerly anticipating moving into their new home. Without you and your team, their dream would not have come true. Many, many thanks to you and your staff.

Sincerely,

Sheila A. Min

Sheila A. Min, Realtor
 Prudential Arizona Properties

Prudential Arizona Properties
Sheila A. Min, Realtor



Sincerely,

I recently referred a client to you for advice regarding her loan options as she prepared to purchase her new home. She found you to be very knowledgeable and chose the Mark Taylor Team to guide her through the maze of obtaining a home loan. Throughout this process, we had the pleasure of working closely with you and your team to bring the transaction to a successful completion with no delays.

This particular transaction required a quick closing of escrow. Once all inspections were satisfactorily completed, we confidently, but cautiously, awaited confirmation that the loan documents had arrived. Through the diligent efforts of the Mark Taylor Team all loan documents were prepared, processed and delivered in an impressive 16 days!

As a Realtor, I am elated to have you as an enthusiastic member of my "team." I feel confident that you will take excellent care of our clients and always be available to offer assistance and advice to me. Your knowledge, expertise, and professionalism are impeccable. I highly recommend the Mark Taylor Team to all my clients.

Dear Mark and Team,

Security Mortgage
7025 E Greenway Parkway, Ste. 100
Scottsdale, AZ 85254

May 20, 2008

Prudential Arizona Properties
3701 East Baseline Road, Suite F 102
Gilbert, AZ 85234
Bus 480 467-4900 Fax 480 467-4950

